

California Collaborative for Long Term Services & Supports

COVID-19's Impact on Rural California Communities

Friday, August 28, 2020 1:00 – 2:00 pm

Welcome & Overview

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Overview: California's Model for Integrated Emergency Planning

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California Governor's Office of Emergency Services

"California's Model for Integrated Emergency Planning"



Overview

This presentation will focus on California's efforts to integrate the emergency management process. Specifically, the following areas are being addressed to ensure individuals with disabilities, older adults, and all Californians with access or functional needs have their needs met before, during, and after disasters:

- Integrated emergency communication;
- Integrated transportation/evacuation; and
- Integrated emergency sheltering operations



Access and Functional Needs

Individuals who have:

- Developmental, intellectual or physical disabilities
- Chronic conditions or injuries
- Limited English proficiency

<u>Individuals who are:</u>

- Older adults, children or pregnant
- Living in institutionalized settings
- Low income, homeless and/or transportation disadvantaged



Perspective

To understand where we are, we need to know where we've been

<u>History</u>: Local jurisdictions, states, and the nation as a whole have not always integrated their emergency plans

<u>Hurricane Katrina</u>: 70% of all who perished had an access or functional need



The Office of Access & Functional Needs

Established by the Governor to identify the needs of individuals with disabilities, older adults, and all Californians with access or functional needs before, during, and after a disaster.

OAFN integrates disability needs and resources throughout every facet of the emergency management process.



Partnership & Planning

No single entity owns the entirety of emergency management. Cal OES partners with whole community partners, state agencies, local jurisdictions, the private sector, and others to ensure an effective, coordinated response to disasters.

State-issued guidance to local jurisdictions emphasizes the importance of, and steps to, leveraging community partnerships to develop integrated communication, transportation/evacuation, and sheltering operational plans for all Californian communities.



Emergency Communication

During a disaster, communication becomes especially critical. Information needs to be effective, understood, consumable, and actionable by the whole community; this means ensuring jurisdictions understand how to utilize the following communication resources:

- American Sign Language (ASL) interpretation;
- Foreign language translation services;
- Alternative formats; and
- Plain text.



Emergency Transportation/Evacuation

To meet the emergency transportation/evacuation needs of California's whole community, three key elements must come together at the outset (and throughout) every disaster:

- Awareness (do people know who to call?)
- Coordination (are MOUs in place?); and
- Operational expediency (are we moving faster?)



Emergency Sheltering Operations

Shelters need to be **physically and programmatically accessible**. All facilities should be equipped with the assets and resources necessary to ensure the needs of individuals with access and functional needs are met in a timely, inclusive and dignified manner.

Successful sheltering does not happen without planning and partnership across government agencies, community-based organizations, and stakeholders.

Survivors should **not be separated from their support systems** (e.g. care provider, service animal, etc.).



Resources

OAFN Needs Library

The OAFN Library is a comprehensive clearinghouse for access and functional needsspecific best practices, guidance documents, videos, and more. Whether you're looking for information on effective communication, sheltering or integration; you'll find it all in the OAFN Library!



Office of Access and Functional Needs Program Highlights and Ongoing Efforts

- Integrating Access and Functional Needs into Emergency Planning, Response, and Recovery
- Outreach and Partnership Development
- AFN Library
- Disaster Response
- Disaster Planning
- Great California Shakeout

- Integrated Sheltering
- AFN Web Map
- Active Shooter Awareness Guidance
- Evacuation/Transportation
- Disaster Response Interpreter (DRI) Training
- Guidance to Large Venue/Stadiums on Integrating Emergency Operations Plans



Thank You



Hospital Perspective

Peggy Wheeler

California Hospital Association

Local Perspectives

Corrina Avila

Aging & Disability Coalition of Lake & Mendocino

Jan Lemucchi

Kern County LTSS Coalition

Brian Snyder

Community Living Implementation Council of Nevada County

Q&A DISCUSSION



Thank you!