



Special Webinar on Improving Emergency Responses for California Seniors and People with Disabilities SPEAKER BIOGRAPHIES



June Kailes

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June Isaacson Kailes is a Disability Policy Consultant and the Associate Director at Harris Family Center for Disability and Health Policy at Western University of Health Sciences. She is well known for her pioneering work in conceiving, promoting, and moving the emergency services world from the vague “special needs” focus to operationalizing an access and functional needs approach to planning, response, and recovery. Ms. Kailes works with several California State Departments as well as cities and counties on policy, planning and training issues. She delivers workshops on developing disability competencies in health care, compliance with the Americans with Disabilities Act, care coordination and long-term support services, and stakeholder engagement. [Continue Reading →](#)



Eric Carlson

Directing Attorney
Justice in Aging
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Eric Carlson has broad experience in many forms of long-term services and supports (LTSS), including home and community-based services, nursing facility care, and assisted living facilities. He led Justice in Aging’s extensive research on Medicaid-funded assisted living and currently is leading a project to assist consumer advocacy on Medicaid managed LTSS in Florida and New Jersey. He counsels attorneys from across the country and co-counsels litigation on consumers’ behalf. Mr. Carlson serves as President of the national Assisted Living Consumer Alliance and is author of the legal treatise Long-Term Care Advocacy.



Celine Regalia

Director of Operations

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As Collabria Care’s Director of Operations, Celine Regalia is responsible for new program development; development, implementation, and evaluation of cross organizational processes; and strategic Human Resource functions. The Director of Operations provides agency leadership in the absence of the CEO and works collaboratively with all Program Directors to ensure the smooth operation of the agency. Additionally, she oversees the Human Resources, Volunteer Services and Medical Records departments. Celine holds a Master’s degree in Medical Social Work, as well as both a Bachelor’s degree and Master’s Degree in Speech Pathology from California State University at San Jose.



Wendi West

Northern Region Executive Director

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Wendi West is responsible for the oversight of operations and executive management of the seven counties in the Northern Region for Partnership Health plan. Ms. West provides leadership in organizing the plan’s operational teams, interdepartmental communications, and participates in goal setting and strategic organizational planning in the development of new business lines and programs. She has over 25 years’ experience in healthcare administration and has held positions in both the provider and payer specialties. Previous roles include Director of Revenue Cycle for Kaiser Permanente’s Northern California Region, Executive Director of Revenue Cycle at both Adventist Health System and CHW, and served as the President of California Association of Healthcare Managers for nine years.